

September 16, 2009

Sherri A Lowther
Alliance Realty
1109 Van Voorhis Road Suite 201
Morgantown, WV 26505

Dear Sherri,

This letter is to accompany the Customer/Client Survey sent to me after purchasing my home with the assistance of Alliance Realty. Gayla Adrian was our agent and I must say that she and her nephew Ryan Adrian have gone way above and beyond what you would expect from a realtor in assisting me and my family.

We first came to Morgantown 2 ½ years ago. We were moving here for my job and had our house to sell in another state before we could purchase one here. My family and I rented a small apartment with a short lease and brought only the necessities with us, thinking our house would sell quickly and we would then make one big move into a new home. It took quite a while, but finally happened. We were a week from closing and our buyer backed out on us. So, I had an offer accepted on a home in town, I had all of my belongings packed and in transit to Morgantown. I had given notice at the apartment complex and they had someone lined up to move into our apartment. We obviously couldn't go through with our home purchase and we needed to find somewhere to live, fast. This was the last week of August and there were no rentals to be found in town.

My husband desperately began calling people out of the phone book. He tried property rental companies and several realtors. Nobody could help us, until Gayla answered the phone. She took his number and promised to call back. My husband continued through the phone book with no success and was quite surprised when later that day, his phone rang. It was Gayla. She had spoken to Ryan and explained our situation. We couldn't afford to pay a high rent, still paying our mortgage, and to complicate matters we had a dog, which most landlords will not accommodate. Ryan had a house on the market that he was willing to take off and rent to us for a reasonable rate. It was very small, but clean and away from the students in town. It had a large garage to store our belongings and a fenced backyard for our two kids and dog. They were answering my prayers.

We moved into Ryan's house and lived there for almost two years, still waiting to sell our home. When we finally did, Gayla was willing and waiting to find us a more permanent home. We looked at listings online and set several appointments. Gayla knew exactly what we were looking for and we put an offer the first day we went out looking. Everything went smoothly through the closing and we could not be happier. If it weren't for your agents, Gayla and Ryan, I don't know what my family would have done. I cannot say enough good things about Alliance Realty and these two individuals who when so out of their way to help us.

Sincerely,



Bridgett Keeley
48 Antietam Dr.
Morgantown, WV 26508